Whom do I call to find out about an emergency situation at the University and someone's safety?

- **Emergency help**  
  (909) 335-4000 University of Redlands Public Safety Office

- **Emergency when phone service to the University is not operable**  
  (877) 687-8300 (toll-free)

- **Inquiries about the University’s response to an emergency situation**  
  (909) 335-4070 Public Relations or  
  (909) 335-4053 Student Life Office

- **International students**  
  (909) 335-4069 Director of International Students

- **Parents** concerned about students and situations at the University of Redlands campus  
  (909) 335-4070 Public Relations  
  (909) 335-4000 Public Safety

- **Parents** concerned about students studying off-campus  
  (909) 335-4044 Special College Programs

What happens if the University of Redlands faces a direct threat, disaster, or other crisis?

- The University of Redlands has a fully developed Emergency Response / Disaster Plan

- In event of an emergency, a special committee is immediately convened by the University President or his designee, and this group follows established protocols for responding to situations and communicating with the community

- Any emergency or disaster is unique- The University will respond in accordance to the nature of the incident

- The State of California and City of Redlands Local Emergency Planning Committee communicates information to Public Safety, with up-to-date warnings that pertain to the state of California

What if a campus building or the entire campus needs to be evacuated?

- As part of the University’s Emergency Response / Disaster Plan, protocols exist for vacating buildings

- The University is prepared to accommodate all students for a 72-hour period in case of disaster

- In event of large-scale evacuation, the University will expedite re-location to off-campus premises or for students to travel home (if safety permits)

What if there is an episode of SARS at the University or in the immediate area?
• Severe Acute Respiratory Syndrome (SARS) is a respiratory illness- It manifests itself with a fever (body temperature greater than 100-4°F. There may also be symptoms of chills, headache, body aches and general feelings of discomfort. After 2-7 days the patient may develop a nonproductive cough and shortness of breath. Any student that develops these symptoms is asked to visit the Student Health Center for a thorough evaluation and diagnosis. If a student is found to have SARS he/she will be referred to the nearest hospital for appropriate treatment, according to the guidelines of the Center for Disease Control (CDC). The CDC would notify the University as to what steps would be needed. Patients with SARS will not be able to attend work, school, out of home activities during the course of illness and up to 10 days after respiratory symptoms and fever are gone. For further full information and guidelines regarding SARS please visit the CDC website at http://www.cdc.gov/ncidod/sars/faq.htm

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**What happens if a University of Redlands student who is abroad faces a direct threat, disaster, or other crisis?**

• All students at University programs abroad have been provided information about what to do, including maintaining communication with their school director

• School Abroad Emergency Procedures are in place at each location

• Directors at each location have procedures for maintaining communication with students-These procedures have been reviewed by the University of Redlands Special Programs Office

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**What precautions should students take as they travel?**

• Let your family and close friends know your itinerary and how to reach you

• If possible, carry a cell phone that your family can use to reach you

• Keep your ID with you

• Have with you telephone numbers of your family, and a 'back up' number of a relative or friend to call if you cannot reach your immediate family

• Check in with your family when you arrive at your destination

• In the event of a regional, national, or international crisis, let your parents know you are all right  and let the Public Safety Office on campus know as well

• Consider signing up for travel insurance that includes coverage for medical transport
What additional precautions should students take if they travel internationally?

- See the U.S. State Department guidelines for student travel
- Keep with you the number of the US Embassy or nearest US Consulate
- Do not travel or congregate in large groups with other American students
- Avoid unsafe urban areas
- Respect the people with whom you interact
- Keep air, rail, and bus schedules with you
- In case of emergency, have cash available and easily accessible

If a traveling student is in an area where an emergency arises, what should be done?

- Contact the US Embassy for direction, and prepare to leave as soon as possible
- Call your family/friends to assure them you are okay
- Call (or ask your family to call) Public Safety at the University (909) 335-4000 to let them know you are okay, in case family or friends call the University wondering about you. You may call any time of day or night, any day of the year

Are there special concerns for international students?

- Diana Sommer, the Director of International Students/International Student Adviser will send a message to students about travel that identifies documents to carry with them and resources to consult in the event of an emergency
- International students may want to let their families know that the University has protocols in place to handle emergencies, and establish a plan with their families for making contact in the case of an emergency

What may parents do to help ensure safety?

- Know the address and phone numbers where your son or daughter will be staying
- Agree on a schedule for check-in by phone while your child is traveling

If a crisis occurs where a parent lives or works, what should students do?

- Use media (newspaper, radio, television, internet) to follow developments
- Have parents' home and work numbers and email addresses with you, and the number and email of another close relative or family friend, in case you cannot reach your parents